

Distinct Fitness Ltd
Booking Policy
Updated April 14th 2024

New Members

Upon submitting your details on our website, we will give you a friendly call to talk about your reasons for wanting to join us, how we can potentially help and set out a plan moving forward. Then we can get you booked in for your induction, first session and the journey begins.

All members should attend an orientation as it is important for us and yourself to understand any injuries and your current physical fitness. With this information, we can design a programme that will be tailored to you. Depending on your membership, the induction will last from 30 – 60 minutes and will include information about what to expect whilst you are a member of our community, a short nutrition workshop, demonstration and practice of compound movements and a mini 6-minute workout.

Car parking

Please use the car park at the front and rear of the building. If there are no spaces in front/behind Distinct Fitness Ltd before 7:00 and after 18:00, the attendee can park in the other spaces around the building (Formula One Autocentre and Corby Tyres). During these hours, please look for undesignated spaces or use on-street parking. Likewise, we are directly over the road from Asda and Peak Retail Park.

Cancellation Policy

Over 6 hours' notice is required for cancellation of single sessions. Members who submit 3 cancellations within 1 month without the appropriate notice will have their account blocked. Please talk to staff member at DISTINCT to unblock the account. Any 'no-shows' to sessions will be issued with a 'Strike' on their account. Receiving 3 strikes will block your account and we will give you a call to discuss. Strictly no refunds are accepted and no subscriptions can be switched over to other members. This includes no exchanges for training sessions. Sessions must be booked under your own name unless being booked in as a guest. Single classes have a 3-month expiry from date of purchase. If you would like to cancel your membership, please give us a ring.

By signing up, I understand that classes at Distinct Fitness Ltd may be strenuous and I voluntarily participate in them with full knowledge that there is a risk of personal injury, property loss or death. I agree that neither I, my heirs, or legal representatives will sue or make any other claims of any kind whatsoever against Distinct Fitness Ltd or its members for any personal injury, property damage/loss, or wrongful death, whether caused by negligence or otherwise. I agree that Distinct Fitness Ltd is in no way responsible for the safekeeping of my personal belongings while I attend the class or at all responsible for damage to vehicles parked in our shared car park or adjacent roads.

Love the DISTINCT FITNESS TEAM